

## **What we're doing to help keep everyone safe.....**

- We've carried out, and regularly review, a COVID-19 Risk Assessment and shared the results with our people and on our website.
- Kitchens and restaurants have been deep cleaned before re-opening.
- In addition to our usual high standards in food safety and hygiene we've introduced enhanced procedures for cleaning, hand-washing and hygiene.
- All staff undergo health screening at the start of each day, including a temperature check.
- All our staff are encouraged to wear a face covering if they choose to do so.
- Tables and seats are sanitised between customers with sanitised menus, cutlery, crockery and condiments brought out for each new group.
- We've placed hand sanitising stations at all entrances, exits and toilets.
- Although no longer legally obliged to, we'll encourage customers aged 16 or over to scan the QR Code poster with the NHS app or record their contact details to assist the NHS "Test and Trace" service if required, with all information provided stored in line with data protection regulations and deleted after 21 days.
- Contactless or card payments are preferred but cash is still OK.
- We're constantly reviewing how we operate to ensure the health and safety of everyone.

## **What you can do to help keep everyone safe.....**

- Only visit our restaurants if you are feeling well.
- If you have a fever / high temperature, new continuous cough or change / loss to your normal sense of smell or taste please come and see us when you're feeling better.
- If you've been asked to self-isolate please come and see us once this has been completed. You'll be ready for our Fish & Chips!
- Customers are encouraged to wear a face covering if they choose to do so but, this is no longer a legal requirement when visiting our restaurant.
- Please respect everyone's space and avoid overcrowding when possible.
- Use the hand sanitiser provided when entering and leaving our restaurant or when visiting the toilets.
- Please respect our staff – they're here to help you.
- Keep children seated and supervise them during visits to the toilet.
- Please observe our signage around the restaurant e.g. hand washing, hand sanitisation etc.
- If you have any concerns about your visit today, please mention these to your server or ask to speak to a manager.

