

What we're doing to help keep everyone safe.....

- We've carried out, and regularly review, a COVID-19 Risk Assessment and shared the results with our people and on our website.
- Kitchens and restaurants have been deep cleaned before re-opening.
- We've changed the layout of our restaurants to maintain 2m social distancing between different groups of people.
- In addition to our usual high standards in food safety and hygiene we've introduced enhanced procedures for cleaning, hand-washing and hygiene.
- All staff undergo health screening at the start of each day, including a temperature check.
- All of our Front of House staff are to wear a face covering, unless exempt.
- Tables and seats are sanitised between customers with sanitised menus, cutlery, crockery and condiments brought out for each new group.
- We've placed hand sanitising stations at all entrances, exits and toilets.
- We shall follow guidance on 2m social distancing wherever possible.
- We'll request every customer aged 16 or over to scan the QR Code poster with the NHS app or record their name and telephone number, email or postal address to assist the NHS "Test and Trace" service if required, with all information stored in line with data protection regulations and deleted after 21 days.
- All orders and payments are made at the table – contactless / card payments are preferred but cash is still OK.
- We're constantly reviewing how we operate to ensure the health and safety of everyone.

What you can do to help keep everyone safe.....

- Only visit our restaurants if you are a group of no more than 6 from different households, or any size from 2 households and feel well.
- If you have a fever / high temperature, new continuous cough or change / loss to your normal sense of smell or taste please come and see us when you're feeling better.
- All customers are required to wear a face covering, unless exempt, or when seated at a table to eat or drink. Children under the age of 11 do not have to wear a face covering.
- Social distancing – please respect everyone's space and stick to 2m where possible.
- Use the hand sanitiser provided when entering and leaving our restaurant or when visiting the toilets.
- Please respect our staff – they're here to help you.
- Keep children seated and supervise them during visits to the toilet.
- Please observe our new one-way entrance and exit system and other signage around the restaurant e.g. social distancing, hand sanitisation etc.
- Please remain seated at your table wherever possible and do not mingle with other groups.
- Please don't move tables, they have been positioned for social distancing.
- If you have any concerns about your visit today, please mention these to your server or ask to speak to a manager.



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